

2010

WASHINGTON STATE

US Army Corps of Engineers

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AGENCY USE ONLY

Tax Parcel #(s)WA State Department
of Ecology (SWRO)

Joint Aquatic Resources Permit Application (JARPA) Form¹

USE BLACK OR BLUE INK TO ENTER ANSWERS IN WHITE SPACES BELOW.

Part 1-Project Identification

1. Project N	ame (A name for	your project that yo	ou create. Example	s: Smith's Dock or	Seabrook Lane Deve	elopment) ²	
Regent 6	Court Two Mu	ti-Family Resid	lential Commu	nity			

Part 2-Applicant

2a. Name (Last, F		and Organiz			
Mr. Colt Boehme	- Isola	Real Estate	II, LLC		
2b. Mailing Addr	ess (Street	or PO Box)			
1518 First Avenu	ie South,	Suite 301			
2c. City, State, Z	ip		JA VE		
Seattle, Washing	ton 981 <u>3</u> 4	ļ			
2d. Phone (1)	2e.	Phone (2)	11 4.5	2f. Fax	2g. E-mail
	()		()	colt.boehme@isolacm.com

Part 3-Authorized Agent or Contact

3a. Name (Last, First, M	liddle) and Organization	(if applicable)	
Curtis Wambach - Er	viroVector		
3b. Mailing Address (Street or PO Box)		
1441 West Bay DR N	W		
3c. City, State, Zip			
Olympia, Washington	າ 98502		
3d. Phone (1)	3e. Phone (2)	3f. Fax	3g. E-mail
(360) 790-1559		()	Curtis@envirovector.com

For other help, contact the Governor's Office of Regulatory Assistance at 1-800-917-0043 or help@ora.wa.gov.

¹Additional forms may be required for the following permits:

[•] If your project may qualify for Department of the Army authorization through a Regional General Permit (RGP), contact the U.S. Army Corps of Engineers for application information (206) 764-3495.

If your project might affect species listed under the Endangered Species Act, you will need to fill out a Specific Project Information Form (SPIF) or prepare a Biological Evaluation. Forms can be found at http://www.nws.usace.army.mil/PublicMenu/Menu.cfm?sitename=REG&pagename=mainpage_ESA

If you are applying for an Aquatic Resources Use Authorization you will need to fill out and submit an Application for Authorization to Use State-Owned Aquatic Lands form to DNR, which can be found at http://www.dnr.wa.gov/Publications/aqr_use_auth_app.doc

Not all cities and counties accept the JARPA for their local Shoreline permits. If you think you will need a Shoreline permit, contact the appropriate city or county government to make sure they will accept the JARPA.

²To access an online JARPA form with [help] screens, go to

http://www.epermitting.wa.gov/site/alias resourcecenter/jarpa jarpa form/9984/jarpa form.aspx.

Part 4-Property Owner(s)

· · · · · · · · · · · · · · · · · · ·
Contact information for people or organizations owning the property(ies) where the project will occur.
X Same as applicant. (Skip to Part 5.)
Repair or maintenance activities on existing rights-of-way or easements. (Skip to Part 5.)
☐ There are multiple property owners. Complete the section below and fill out <u>JARPA Attachment A</u> for each additional property owner.

Part 5-Project Location(s)

Identifying information about the property or properties where the project will occur.

5a. Indicate the type of o	wnership	of the property.	(Check all that apply.)	
☐ Federal ☐ Other publicly owned (s	•	·	he Department of Natural Resources	(DNR) at (360) 902-1100)
X Private				
The same of the same special and the same state of the same state			dress, provide other location information	ion in 5p.)
700 block – 112th Street I				
5c. City, State, Zip (If the p	roject is no	ot in a city or town, pro	ovide the name of the nearest city or t	lown.)
Tacoma, Washington 98	445			
5d. County				
Pierce County				
5e. Provide the section, t	ownship,	and range for the	project location.	
1/4 Section		Section	Township	Range
sw		4	19 north	03 east
5f. Provide the latitude ar	nd longitu	de of the project	location.	
Latitude N47.15721/ Lon	gitude W	<i>I</i> -122.42309		
5g. List the tax parcel nu	mber(s) f	or the project loca	ation.	
Parcel #0319048010, #03	1904800	9		
5h. Contact information for	or all adjo	oining property ow	vners. (If you need more space, use	JARPA Attachment C.)
Name			Mailing Address	Tax Parcel # (if known)
GFS Monterra LLC @ George Mcelro	y & Assoc.	3131 South Vaughn W	'ay, Suite 301, Aurora, OR 80014-3509	0319044110
Autumnwood Apartments		9709 - 124th Street Ea	st, Puyallup, WA 98373	0319044065
Robert Mader		1302 Main Street, Sum	nner, WA 98360	0319033092
Ourfam LTD Partnership		917 – 112 th Street East	t, Tacoma, WA 98445	0319033026

5i. List all wetlands on or adjacent to the project location.
Eleven (11) wetlands, labeled Wetlands A-K, were identified on the subject property during the site evaluation.
5j. List all waterbodies (other than wetlands) on or adjacent to the project location.
North Fork of Clover Creek extends through the northeastern corner of the subject property
5k. Is any part of the project area within a 100-year flood plain?
Yes X No ☐ Don't know
5I. Briefly describe the vegetation and habitat conditions on the property.
The subject property was cleared and graded between the late 1960s and early 1970s as part of freeway overpass construction on State Route (SR) 512. Massive grading had occurred on the subject property, but the overpass had not been completed.
In the 1950s, no roads had occurred immediately north of the subject property at the current location of SR 512. During the 1950s, the subject property consisted of farmland and treed areas north of 112th Street E. The North Fork of Clover Creek is clearly visible on the 1950 aerial photograph. The Creek appears to have been a farm ditch at that time.
Currently, the central portion of the subject property contains a raised freeway overpass ramp extending in the north-south direction. The surface of the approach ramp contains compressed fill and short grasses. The rest of the property is forested by red alder (<i>Alnus rubra</i>) and big-leaf maple (<i>Acer macrophyllum</i>) and contains uneven grading. Wet areas have developed in shallow topographic depressions formed by uneven grading.
A stream corridor extends through the northeastern corner of the subject property outside of the project area. Pierce County Public GIS refers to this stream as North Fork Clover Creek. North Fork Clover Creek originates from wetlands approximately 0.84 miles north of the subject property. The watercourse passes through a sixty (60) inch culvert on the subject property from under SR512 and flows south until it eventually connects to Clover Creek.
A tent city of homeless encampments occurred on the subject property at the time of the study. Mounds of garbage and needles occur in the wetlands. Abandoned automobiles occur throughout the site. Tents and semi-permanent trailer homes and wooden structures occur throughout the subject property in wetlands and buffers.
5m. Describe how the property is currently used.
Property is presently vacant, other than for homeless encampments.
5n. Describe how the adjacent properties are currently used.
Adjacent properties to the east and west are used as multi-family residential communities. SR512 is located along the northern boundary and 112 th Street East is located along the southern boundary of the project site.
5o. Describe the structures (above and below ground) on the property, including their purpose(s).
No structures occur onsite.
5p. Provide driving directions from the closest highway to the project location, and attach a map.

Traveling eastbound on SR512 east of Interstate 5 take the SR7 (Pacific Highway) exit. Turn south onto SR7 and continue to intersection with 112th Street East. Turn east onto 112th Street East and continue to project site located along the north side 112th Street East at approximately the location of the 700 block.

Part 6-Project Description

		4.1					4.7					
K 2 : ' ' ' '	mmarize	tho	AVARAII.	nra	IDOT 1	บกเ	can	Drawa	mara	dotail	in Kd	
ua su	HIHIAHAG	เมเร	UVCIAII	OI O	ICUL.	ı ou	vaii	DIOVIDE	HIVID	uctan	III UU	

The development of a multi-family residential community within the central and western portions of the subject property has been approved by Pierce County. The eastern portion of the project site would be retained as restored and enhanced wetland and would include compensatory mitigation area for the unavoidable wetland impacts. Project would include stormwater facilities to treat and detain stormwater runoff.

The proposed project consists of a multi-family development on the western portion of the subject property. Severe limitations to land use occur on the subject property in the form of:

- Past grading associated with an abandoned freeway overpass,
- Large existing freeway overpass ramp and associated topography on the central portion of property,
- Wetlands that have formed in areas of uneven grading,
- Wetland buffers that now extend over a large portion of the site.

As a result of these difficult site conditions, any development proposal on the subject property would result in unavoidable impacts to Critical Areas and their buffers. This project provides the opportunity to transform degraded low-quality wetlands into a contiguous high-quality wetland complex within the watershed of the North Fork of Clover Creek. This created high-quality wetland complex would occur downstream of a restored wetland area north of State Route 512, providing additional high-quality wetlands in the North Fork of Clover Creek basin.

6b. Indicate the project	ct category. (Check all that apply	0	
☐ Commercial ☐ Maintenance		tutional	☐ Recreational
6c. Indicate the major	elements of your project. (C	heck all that apply)	
☐ Aquaculture	☐ Culvert	Float	Road
☐ Bank Stabilization	☐ Dam / Weir	☐ Geotechnical Survey	☐ Scientific Measurement Device
☐ Boat House	☐ Dike / Levee / Jetty	☐ Land Clearing	☐ Stairs
☐ Boat Launch	☐ Ditch	☐ Marina / Moorage	☐ Stormwater facility
☐ Boat Lift	☐ Dock / Pier	☐ Mining	Swimming Pool
☐ Bridge	☐ Dredging	☐ Outfall Structure	☐ Utility Line
☐ Bulkhead	☐ Fence	☐ Piling	
☐ Buoy	☐ Ferry Terminal	☐ Retaining Wall (upland)	
☐ Channel Modification	☐ Fishway		

X Other: fill of small, low functional value wetlands to create internal roadway and building areas associated with a new multi-family residential community. These wetlands had formed on area of prior clearing, grading, and filling associated with the activities of WSDOT to create an overpass and connection to SR512.
 6d. Describe how you plan to construct each project element checked in 6c. Include specific construction methods and equipment to be used. Identify where each element will occur in relation to the nearest waterbody. Indicate which activities are within the 100-year flood plain.
Identified small wetlands within the central and eastern portions of the project site would be filled with clean soil materials to allow for the development of internal roadways and building areas for multifamily residential area. Identified wetlands within the eastern portion of the project site would be retained, restored, enhanced, and enlarged to provide compensatory mitigation for unavoidable wetland impacts. The project would not impact the small stream identified in the very northeastern corner of the project site.
What are the start and end dates for project construction? (month/year) If the project will be constructed in phases or stages, use JARPA Attachment D to list the start and end dates of each phase or stage.
The construction will begin upon receipt of permits and occur during dry summer months. The construction will occur until the project is complete.
6f. Describe the purpose of the project and why you want or need to perform it.
Development of a multi-family residential community is consistent with the Pierce County Comprehensive Plan and local zoning. The proposed land use is consistent with that on adjacent parcels and in the general vicinity. In addition, there is an existing need for additional multi-family housing within the Parkland Area of Pierce County.
6g. Fair market value of the project, including materials, labor, machine rentals, etc.
Estimated at more than \$1,000,000
6h. Will any portion of the project receive federal funding?If yes, list each agency providing funds.
☐ Yes X No ☐ Don't know

Part 7-Wetlands: Impacts and Mitigation

X Check here if there are wetlands or wetland buffers on or adjacent to the project area. (If there are none, skip to Part 8.)

7a. Describe how the project has been designed to avoid and minimize adverse impacts to wetlands.
☐ Not applicable
The proposed project and mitigation plan has been approved by Pierce County following an extensive environmental review by local and State regulatory agencies, tribes, and the general public. SEPA review has been completed and the Mitigated Determination of Non-significance (MDNS) has been issued. Comments from multiple regulatory agencies, including the State Department of Ecology, tribes, and the general public has been incorporated into the approved mitigation plan. Multiple revisions of the site plan design ensure that impacts have been avoided and minimized to the greatest extent practicable in order to achieve project goals.
The eastern half of the subject property will be preserved as wetland habitat. This wetland habitat will be increased and enhanced forming a large continuous wetland system. Low quality wetland would be impacts in favor of preserving and creating high-quality wetlands.
A Wetland Report and Mitigation Plan had been prepared to update the existing PE Consultants LLC (3 November 2008) Wetland Analysis Report & Wetland Compensatory Detailed Mitigation Plan, which has been approved by Pierce County in their 30 March 2010 approval letter. In 2010, the current project was called the Omega Short Plat LLC and EnviroVector was called PE Consultants LLC.
7b. Will the project impact wetlands?
X Yes No Don't know
7c. Will the project impact wetland buffers?
X Yes
7d. Has a wetland delineation report been prepared?
If yes, submit the report, including data sheets, with the JARPA package.
X Yes No
7e. Have the wetlands been rated using the Western Washington or Eastern Washington Wetland Rating System?
If yes, submit the wetland rating forms and figures with the JARPA package.
X Yes 🗌 No 🔲 Don't know
7f. Have you prepared a mitigation plan to compensate for any adverse impacts to wetlands?
 If yes, submit the plan with the JARPA package and answer 7g. If No, or Not applicable, explain below why a mitigation plan should not be required.
X Yes No Not applicable
The compensatory mitigation plan has been approved by Pierce County. The approved mitigation plan has been updated.

7g. Summarize what the mitigation plan is meant to accomplish, and describe how a watershed approach was used to design the plan.

w	etland Impac	ts		Wetland Creation						
Wetland Impacts	Rating	Areas of Impact	λ	Wetland Aitigation Strategy		Area	Mitigation Ratio		igation cription	
Wetland A Wetland E Wetland H Wetland I Wetland J Wetland K Total	IV IV IV IV IV IV	2,828 sf 1,198 sf 4,846 sf 1,127 sf 3,996 sf 16,013 sf 30,008 sf	l .	Wetland Creation	79	,863 sf	2.66:1	Cate wetland impacted creating more	Small, degraded, Category IV wetlands would be impacted in favor of creating a larger, more diverse wetland system.	
Wetland Preservation and Enhancement										
Wetland Preservation	Rating	Preservation Area	i	Wetland hancement	V		nhancement ription	ent		
Wetland B	IV	9,156 sf		9,156 sf	<u> </u>					
Wetland C	III	10,103 sf	1	10,103 sf		Removal of garbage and encampments, elimination of invasive weeds, creation of high-quality wetlands				
Wetland D	IV	1,449 sf		1,449 sf						
Wetland F	IV	682 sf								
Wetland G	IV	384 sf	-				ng preserved			
Wetland L	III	34,989 sf	3	34,989 sf		etlands into a more diverse				
Wetland M	III	402 sf		402 sf		and higher quality				
Totals		57,165 sf		56,099 sf	cor	contiguous wetland system				
Wetland Buffer Preservation and Enhancement										
Existing Low-quality Buffers	Enhanced Mitigation Buffers	Buffer Plantii on re-grade overpass are	ngs d	Install Wes	stern		uffer Enhanceme Description	ent		
246,293 sf	177,890 sf	94,726 sf	83,164 s		sf	area overpa	dense native vegetation in a of re-graded freeway ass and install 66 western trees in the remainder of the buffer.			

7h. Use the table below to list the type and rating of each wetland impacted; the extent and duration of the impact; and the type and amount of mitigation proposed. Or if you are submitting a mitigation plan with a similar table, you can state (below) where we can find this information in the plan.
See 7g above and the EnviroVector. 14 June 2018. Five-Twelve Wetland Analysis Report & Mitigation Plan, Table 8
If no official name for the wetland exists, create a unique name (such as "Wetland 1"). The name should be consistent with other project documents, such as a wetland delineation report. ² Ecology wetland category based on current Western Washington or Eastern Washington Wetland Rating System. Provide the wetland rating forms with the JARPA package. 3 Indicate the days, months or years the wetland will be measurably impacted by the activity. Enter "permanent" if applicable.
⁴ Creation (C), Re-establishment/Rehabilitation (R), Enhancement (E), Preservation (P), Mitigation Bank/In-lieu fee (B)
Page number(s) for similar information in the mitigation plan, if available: see attached
7i. For all filling activities identified in 7h., describe the source and nature of the fill material, the amount in cubic yards that will be used, and how and where it will be placed into the wetland.
The source of fill for the majority of the project site would be obtained onsite. Prior site development actions imported soil to create an overpass approach through the center of the project site. This soil will be used to level the development area and fill the identified wetlands.
7j. For all excavating activities identified in 7h., describe the excavation method, type and amount of material in cubic yards you will remove, and where the material will be disposed.
Site work will relocate and level the project site to allow multi-family residential. Soils within the central overpass area shall be used as much as possible.

Part 8-Waterbodies (other than wetlands): Impacts and Mitigation

In Part 8, "waterbodies" refers to non-wetland waterbodies. (See Part 7 for information related to wetlands.)

X Check here if there are waterbodies on or adjacent to the project area. (If there are none, skip to Part 9.)

8a. Describe how th	e project is desig	ned to avoid a	and minimize a	dverse impacts to the aqua	atic environment.
⊠ Not applicabl	Ө				
8b. Will your project	impact a waterb	ody or the are	a around a wat	erbody?	
☐ Yes X No					
waterbodies?				oject's adverse impacts to	non-wetland
	e plan with the JARP oplicable, explain be			of be required.	
☐ Yes No	Not application in the property of th				
No adverse im	pacts have be	en identifier	l for the smal	ll stroam	
If you already co 8e. Summarize impa	mpleted 7g., you do act(s) to each wa	e nie twieelieure ie na nazuwie		ſ e.	
Activity (clear, dredge, fill, pile drive, etc.)	Waterbody name ¹	Impact location ²	Duration of impact ³	Amount of material to be placed in or removed from waterbody	Area (sq. ft. or linear ft.) of waterbody directly affected
² Indicate whether the impact indicate whether the impact	will occur in or adjaces will occur within the 10	nt to the waterbody. 0-year flood plain.	. If adjacent, provide	e name should be consistent with oth the distance between the impact an k. Enter "permanent" if applicable.	
8f. For all activities i	T p a	lescribe the so	ource and natur	re of the fill material, amou	nt (in cubic yards)
None.					
				ribe the method for excaval material will be disposed.	ling or dredging,
None					, , ,

Part 9-Additional Information

Any additional information you can provide helps the reviewer(s) understand your project. Complete as much of this section as you can. It is ok if you cannot answer a question.

	Contact Na	ime	Phone	Most Recent Date of Contact
Pierce County	Scott Sissons	(2	53) 798-2758	March 2013
Corps of Engineers	Jonathan Smith	(2)	06) 764-6910	January 2013
Ecology's 303(d) Lis If yes, list the paramete If you don't know, use	t? er(s) below.			Washington Department of
Yes X No		n Alghadagh an heg Agy in ena girisa.		e dan elika diki ili di dika matena matena katasa ke a tahun
Oc. What U.S. Geologica	I Survey Hydrologi	cal Unit Code ((HUC) is the project i	n?
17110014				
d. What Water Resourc	e Inventory Area N	lumber (WRIA	#) is the project in?	
NRIA #12 - Chambers C	reek			
le. Will the in-water cons turbidity?	truction work com	ply with the Sta	ite of Washington wa	ter quality standards for
X Yes 🗌 No	☐ Not applic	cable		
Of. If the project is within environment designate. If you don't know, con	ation? ntact the local planning		lanagement Act, wha	at is the local shoreline
 For more information, 	go to: <u>.</u>	마이트 아이의 사는 아이지만 되자	化氯甲酰胺甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲	电电影电阻电阻电阻电阻电阻电阻电阻 化环烷烷基 计多数分类
For more information, Rural Urban	<u> </u>	☐ Aquatic	☐ Conservancy	Other
	n 🔲 Natural	The state of the s	enggaran sa manakan kanan da kabasa	Other_
☐ Rural ☐ Urbai	n 🔲 Natural	Natural Resou	rces Water Type?	Otheron-Fish Seasonal
☐ Rural ☐ Urbai	n	Natural Resou Non-Fish Washington [rces Water Type? Perennial	
Rural Urban Pg. What is the Washingt Shoreline Ph. Will this project be de manual?	n	Natural Resou Non-Fish Washington [rces Water Type? Perennial	on-Fish Seasonal
Rural Urban Og. What is the Washingt Shoreline Oh. Will this project be de manual? If no, provide the name	n Natural ton Department of X Fish esigned to meet the	Natural Resou Non-Fish Washington I	rces Water Type? Perennial	on-Fish Seasonal gy's most current stormwater
Rural Urban Og. What is the Washingt Shoreline Oh. Will this project be de manual? If no, provide the name X Yes No	n Natural ton Department of X Fish esigned to meet the e of the manual your prost Current Department	Natural Resou Non-Fish Washington I	rces Water Type? Perennial	on-Fish Seasonal gy's most current stormwater

9j. Has a cultural resource (archaeological) survey been performed on the project area? • If yes, attach it to your JARPA package.
☐ Yes X No
9k. Name each species listed under the federal Endangered Species Act that occurs in the vicinity of the project area or might be affected by the proposed work.
No federally listed species would be adversely affected by the proposed work. (See EnviroVector. 18 June 2018. Biological Evaluation/No Effects Determination)
91. Name each species or habitat on the Washington Department of Fish and Wildlife's Priority Habitats and Species List that might be affected by the proposed work.
No state listed species or priority habitats would be adversely affected by the proposed work.

Part 10-SEPA Compliance and Permits

Use the resources and checklist below to identify the permits you are applying for.

- Online Project Questionnaire at http://apps.ecy.wa.gov/opas/.
- Governor's Office of Regulatory Assistance at (800) 917-0043 or help@ora.wa.gov.

 For a list of agency addresses to send your applic JARPA" at http://www.epermitting.wa.gov. 	ation, click on the "where to send your completed
10a. Compliance with the State Environmental Policy Ac	t (SEPA). (Check all that apply.)
X A copy of the SEPA determination or letter of ex	remption is included with this application.
☐ A SEPA determination is pending with	(lead agency). The expected decision date is
☐ I am applying for a Fish Habitat Enhancement Exe	emption. (Check the box below in 10b.)
☐ This project is exempt (choose type of exemption below) ☐ Categorical Exemption. Under what section of	the SEPA administrative code (WAC) is it exempt?
Other:	
SEPA is pre-empted by federal law.	

10b. Indicate the permits you are applying for. (Check all that apply.)
LOCAL GOVERNMENT
Local Government Shoreline permits: Substantial Development Conditional Use Variance Shoreline Exemption Type (explain):
Other city/county permits: Pierce County permits issued
☐ Floodplain Development Permit ☐ Critical Areas Ordinance
STATE GOVERNMENT
Washington Department of Fish and Wildlife: ☐ Hydraulic Project Approval (HPA) ☐ Fish Habitat Enhancement Exemption
Washington Department of Ecology: X Section 401 Water Quality Certification – depending upon conditions of the Corps Permit
Washington Department of Natural Resources:
Aquatic Resources Use Authorization
FEDERAL GOVERNMENT
United States Department of the Army permits (U.S. Army Corps of Engineers):
X Section 404 (discharges into waters of the U.S.)
United States Coast Guard permits: ☐ General Bridge Act Permit ☐ Private Aids to Navigation (for non-bridge projects)

Part 11-Authorizing Signatures

Signatures are required before submitting the JARPA package. The JARPA package includes the JARPA form, project plans, photos, etc.

11a. Applicant Signature (required)

I certify that to the best of my knowledge and belief, the information provided in this application is true, complete, and accurate. I also certify that I have the authority to carry out the proposed activities, and I agree to start work only after I have received all necessary permits.

I hereby authorize the agent named in Part 3 of this application to act on my behalf in matters related to this application. _____ (initial)

By initialing here, I state that I have the authority to grant access to the property. I also give my consent to the permitting agencies entering the property where the project is located to inspect the project site or any work related to the project. (initial)

11b. Authorized Agent Signature

I certify that to the best of my knowledge and belief, the information provided in this application is true, complete, and accurate. I also certify that I have the authority to carry out the proposed activities and I agree to start work only after all necessary permits have been issued.

11c. Property Owner Signature (if not applicant).

Not required if project is on existing rights-of-way or easements.

I consent to the permitting agencies entering the property where the project is located to inspect the project site or any work. These inspections shall occur at reasonable times and, if practical, with prior notice to the landowner.

18 U.S.C §1001 provides that: Whoever, in any manner within the jurisdiction of any department or agency of the United States knowingly falsifies, conceals, or covers up by any trick, scheme, or device a material fact or makes any false, fictitious, or fraudulent statements or representations or makes or uses any false writing or document knowing same to contain any false, fictitious, or fraudulent statement or entry, shall be fined not more than \$10,000 or imprisoned not more than 5 years or both.

If you require this document in another format, contact The Governor's Office of Regulatory Assistance (ORA). People with hearing loss can call 711 for Washington Relay Service. People with a speech disability can call (877) 833-6341. ORA publication number: ENV-019-09