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MAR 06 2019

WA State Department
of Ecology (SWRO)

Alliance Receivables Management Inc.

To Whom it May Concern

Re: Reference Numbers, SW1526-001,002,003,004

Cc: Washington State Department of Ecology - Tim Mullin, Nick Acklam, Rebecca Lawson

Dear Sir/Madam,

In April of 2016 my company applied to the voluntary cleanup program with the Washington State Department of Ecology. Though we complied with everything we were asked, we continued to be ignored and then pushed from one planner or coordinator to the other. Long periods of time passed between these reassignments with no work done or communication made, just un-kept promises. Through our consultant we arranged a meeting with Mr. Mullin and Mr. Acklam from the Department of Ecology. This meeting took place on Wednesday, April 5th, 2017. During this meeting I made it clear that I was unhappy with the fact that Ecology had done next to nothing over almost two years with regard to our application. Mr. Mullin's supervisor Nick Acklam apologized several times citing that Ecology had lost a good number of people and that they were way behind. I made it clear to Mr. Acklam that while I was sympathetic to his problem, we should not be paying for services that had not been rendered. I also made it clear my opinion that they were providing no service whatsoever to those paying for their time. On March 2nd, 2018 I sent a letter to Mr. Mullin, Mr. Acklam, and their supervisor Ms. Rebecca Lawson stating my disagreement with the way I had been treated and to remove me from their program.

In June 2018 I resubmitted all the paperwork and testing that was given to Department of Ecology to PLIA and was accepted. We then paid a flat fee of \$7,500 to PLIA. On January 17th, 2019 PLIA issued us a no further action letter. This no further action letter that we had spent two years trying to get through the department of ecology took 6 months to get from PLIA. I have paid PLIA for them to do their job. I dispute any assertions whatsoever that any further monies are due to Department of Ecology for doing absolutely nothing. I would request that Ecology return any monies previously paid as their complacency actually cost my company a great deal of money and myself a great deal of time.

Robert R Graham

Graham Real Ventures, LLC

Rob Graham

From: Rob Graham
Sent: Friday, March 2, 2018 12:48 PM
To: Michael Chun; Scott Rose; Mullin, Tim (ECY); nack461@ECY.WA.GOV
Cc: rlaw461@ecy.wa.gov
Subject: SW1526 - H&H Diesel - FA letter

Follow Up Flag: Follow up
Flag Status: Flagged

Good morning all,

I spent a great deal of money and eighteen months' time waiting for an NFA letter that I was assured many times would be forthcoming. This was of course after cleaning up a mess that began in 1968 and resulted in constant visits from ecology and others prior to my purchase. I waited patiently while my file was passed down from one Ecology staff member to another until reaching Tim's desk. Oddly enough Tim is the only one among you that I feel has done his job and without causing harm to me. I feel it is perfectly natural for a new person to be overzealous in what he or she requires. If managers are not guiding the people in their charge and letting them know when requirements may be redundant or unnecessary, are they really managing? During our meeting Nick apologized for the delays and the issues those delays caused. I would like to know what good an apology is without corrective action? I'm told that Rebecca agreed to meet with Nick and review what Tim has required, did that occur? I understand that part of what caused the passing of my file from one person to the next was Scott Rose leaving ecology to take a position with AEG. While I am sympathetic to this, I had no say or even knowledge of it until he was assigned to my file.

I also note that Michael missed some things in his original research and that it's possible some additional wash area existed that no one seems to know anything about but was in the file.

Scott mentioned to me that there was another agency issuing NFA's now and was kind enough to meet with them on my behalf. I can't help but feel the very existence of PLIA should be an embarrassment to Ecology and that should be enough motivation to improve its processes.

I own and manage six separate companies, three trucking companies, one equipment leasing company, an unlimited Hydroplane racing team and a Real Estate investment company. All of my tucks are clean air compliant and have been for some time. My Real Estate company owns over fifty properties and every one of them are far better than before I purchased them. We have one bank loan on one property and all others are owned outright. I do not spend money to improve properties because some bank requires it of me. This particular property will likely be in my family for many generations and the only motivation I had for taking your collective abuse is so my heirs would not have to. I do plan to leave this earth knowing I did more good to it than harm and will expect my children and Grand children to do the same.

I grew up relatively poor and started my company with what I saved while serving in the United States Marine Corps. I have worked hard my entire life and have extremely low tolerance for complacency and Bureaucracy.

If you will not make time to reevaluate the requirements you made to grant an NFA letter on my property then please feel free to remove me from your program.

Rob Graham

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02/26/2019

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Dept of Ecology
SW Regional Office
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Attn Tim Mullin

[illegible]

Rob Graham

From: Mullin, Tim (ECY) <TMUL461@ECY.WA.GOV>
Sent: Friday, March 2, 2018 12:48 PM
To: Rob Graham
Subject: Automatic reply: SW1526 - H&H Diesel - FA letter

Thank you for your message. I will return to the office on March 5, 2018.