

Regional Regulatory Assistance Leads

For large or complex projects Regional Regulatory Assistance Leads are available in each of Ecology's four regional offices.

Regional Leads are available to coordinate permit applications, working with all parties involved to develop a plan and schedule for meeting environmental and land use requirements.

Regional Staff contacts:

Northwest:

Bellevue (425) 649-7114

Southwest:

Lacey (360) 407-6957

Central:

Yakima (509) 575-2384

Eastern:

Spokane (509) 329-3460



One-Stop Service Center

The One-Stop Service Center is your initial contact to help you determine your permitting needs. We will research project-specific regulatory requirements and connect you to regulating agencies.

To Find Us:

Phone: (360)407-7037 or (800)917-0043

Fax: (360)407-6711

Email: assistance@ora.wa.gov

Web: www.ora.wa.gov/center.asp

U.S. Mail: P.O. Box 47600
Olympia, WA 98504-7600

In Person: 300 Desmond Drive S.E.
Lacey, WA 98503
Main Lobby

Hours: Monday - Thursday



Environmental Permitting Services



9 a.m. - 4 p.m.

If you require this document in another format, contact Ecology at (360) 407-6096 or TTY (for the speech or hearing impaired) 711 or 800-833-6388.



About the Office of Regulatory Assistance, Environmental Permitting Services (EPS)

Environmental Permitting Services is a primary resource to obtain contacts, applications, key information, and direct project coordination concerning local, state, and federal environmental permits and regulations.

We can...

Answer your questions regarding environmental regulations and permits, and help you get started in the permitting process.

- Do I need a permit?
- Where can I get an application?
- How long will it take?

We can identify what permits you need, provide technical assistance, contact information, and put you in touch with the right people.

Help you avoid costly delays.

Pre-application meetings with permit writers before submitting your application will help to avoid costly delays later in the permitting process. We can arrange meetings with permit writers to help find ways to address environmental concerns.

Help you with special projects.

Regional Regulatory Assistance Leads can be your point-of-contact throughout the permitting process.

Our Services...

- Connect customers with regulators in any agency (i.e., local, state, and federal).
- Research project-specific regulatory requirements.
- Provide applications and informational material.
- Provide web-accessible permitting information.
- Initiate cost-reimbursement agreements with applicants to provide expedited permitting and regulatory decision-making.



EPS can help you avoid costly delays.



EPS can facilitate meetings, bringing together permitting agencies.

Visit us on the web...

<http://www.ora.wa.gov/center.asp>

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Governor's Office of
Regulatory Assistance
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Environmental Permitting
Environmental Permit Service Center

Regional Assistance Leads
Joint Aquatic Resource Permit Application (JARPA)
Project Questionnaire

Permit Handbook
Permit Schematics
Rulemaking Process
Rulemaking Web Sites

Washington is Open for Business

Environmental Permit Service Center
THE GOVERNOR'S OFFICE OF REGULATORY ASSISTANCE

At the Environmental Permit Service Center we help citizens and businesses understand and navigate Washington's environmental permitting processes.

We answer questions about local, state and federal permits and regulatory requirements. We can research project-specific regulatory requirements and help you get started applying for permits. If we don't have the information you need, we can connect you with the right people in local, state and federal agencies.

Our services are free. Email us or give us call.

ORA's Environmental Permit Service Center
Open 9 a.m. to 4 p.m. Monday through Friday.
360-407-7037 or 1-800-917-0043
assistance@ora.wa.gov

Offering...

- Assistance 24 hours-a-day through our **On-line Permit Assistance System** at <http://apps.ecy.wa.gov/opas>
- **Permit Handbook** - A web-based publication providing information on individual permits and links to regulatory sites at <http://apps.ecy.wa.gov/permithandbook>
- **Permit Processing Schematics** - Provide a timeline process for each permit at <http://www.ora.wa.gov/schematics/default.asp>
- Downloadable applications.
- Links to federal, state, and local regulatory agencies.
- Direct e-mail to Environmental Permitting Assistance.